SCAN

If your client is unable or un-willing to meet face-to-face and has no online ability to enroll via the iES system through AGA, you can use the NEW Telephonic Enrollment Confirmation system.

Assisted Telephonic Enrollment

1. Complete SOA with client over the phone, leaving client signature line blank
2. Complete a sales presentation and fill out a paper application while speaking with the client
3. Conference call SCAN's Telephonic Confirmation of Intent hotline with your client on the line
   a. **855-662-7226 (M-F 8am-5pm)**
4. Once all questions are answered, you will be given a confirmation code which MUST be written on the enrollee signature line of the paper application and SOA
5. Submit completed application with confirmation code for processing (24-hour time period applies)
   a. **Fax to: 877-240-3095**
   b. **Snap & Submit via the AGA mobile application**
   c. **Upload through the AGA Agent Portal**

Important Notes

- Application submitted direct to SCAN, AGA will not receive a copy of the enrollment, or member data, when submitted via an assisted telephone enrollment
- Spanish and English only